

UNITED TRANSPORTATION UNION

UNITED TRANSPORTATION UNION INSURANCE ASSOCIATION

14600 Detroit Ave., Cleveland, OH 44107

Director of Insurance and Marketing

Tony M. Martella

Director of Insurance Sales

Morgan D. Cox

Vacant Territory #43

0029 0095 0167 0212 0254 0256 0262 0277 0328 0352 0385 0394  
0587 0645 0663 0679 0722 0898 1361 1370 1400 1440 1462 1473  
1582 1672 1831 1951

Please contact A.G. Rayner at P.O. Box 146, Volant, PA 16156

Cunningham, J.F., FIC (0950) 2228 Cornwall, Germantown, TN 38138

Home: (901) 755-3577 Fax: (901) 737-9864

0221 0303 0330 0338 0339 0462 0469 0490 0507 0565 0573 0607  
0656 0733 0750 0753 0770 0785 0904 0947 0950 0974 0979 1301  
1308 1310 1314 1345 1346 1388 1402 1405 1420 1525 1557 1567  
1823 1929

Decoste, S.J., FIC (1544) P.O. Box 8161, La Verne, CA 91750

Home: (909) 593-0155 Fax: (909) 593-5998

1422 1496 1544 1563 1564 1565 1607 1608 1674

Stinchfield, D.M. (0492) Assistant Field Supervisor

5717 River Run Cir., Rocklin, CA 95765

Mailing Address: P.O. Box 1197, Rocklin, CA 95677-1197

Home: (916) 624-7426 Fax: (916) 624-7426

Dysart, D.R. (1261) 3756 Plunkett Road, Lithonia, GA 30038

Home: (770) 482-6452 Fax: (770) 482-4209

0020 0293 0427 0439 0524 0584 0594 0598 0622 0659 0762 0772 0773  
0781 0847 0853 0976 1053 1066 1088 1291 1334 1337 1458 1501 1524  
1545 1678 1836 1886 1887 1892 1904 1947 1957 1972

Hale, S.C., FIC (1290) 22684 County Rd. #118, Goshen, IN 46528-8459

Home: (574) 875-8290 Fax: (574) 875-8290

0006 0072 0168 0194 0206 0278 0298 0313 0320 0432 0528 0620  
0653 0734 0744 0768 0927 1003 1075 1083 1183 1202 1290 1299  
1358 1381 1383 1399 1438 1477 1494 1518 1526 1534 1538 1548  
1597 1620 1663 1709 1736 1760 1765 1883 1895 1973

McElley, E.D., (0500) 573-33 3/4 Rd., Clifton, CO 81520

Home: (970) 434-3594 Fax: (970) 434-3594

0023 0031 0032 0049 0084 0098 0100 0113 0201 0202 0204 0239  
0240 0492 0500 0771 0807 0811 0835 0945 1081 1117 1201 1241  
1252 1294 1570 1581 1584 1629 1694 1730 1732 1741 1770 1785  
1800 1801 1813 1846

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All locals above except 0049, 0201, 0202, 0500, 0945, 1294

Landstrom, D.E. (0446) 1403 Columbine Ct., Cheyenne, WY 82001

Cell: (307) 630-2927 Home/Fax: (720) 221-7743

0007 0015 0028 0044 0200 0257 0286 0305 0367 0375 0446 0465  
0486 0626 0627 0646 0866 0872 0934 0951 0962 1136 1279 1280  
1840 1857

Morrison II, M.T., (1011) 599 Old Cheraw Highway,

Rockingham, NC 28379

Home: (910) 997-3250 Fax: (910) 997-3490

0048 0118 0363 0430 0454 0496 0504 0600 0605 0610 0623 0630  
0631 0655 0662 0706 0769 0782 0783 0854 0860 0915 0924 0971  
0991 1011 1062 1105 1106 1129 1162 1166 1172 1327 1377 1386  
1389 1470 1522 1596 1601 1869 1881 1933 1949

Fly, C.W. (1106) Assistant Field Supervisor

1071 Lindsey Rd., Nashville, NC 27856

Home: (252) 443-4789 Fax: (252) 443-2419

Vacant Northwest Territory #22

0078 0117 0161 0166 0238 0265 0283 0324 0426 0471 0473 0544  
0556 0694 0730 0845 0855 0891 0977 1038 1043 1058 1200 1238  
1348 1366 1468 1505 1554 1573 1574 1626 1637 1713 1775 1841  
1977

Snyder, G.B. (1841) Assistant Field Supervisor

4677 Denver Ave., Klamath Falls, OR 97603

Home: (541) 884-6296 Fax: (541) 884-6296

Parker, C.L., FIC (1033) P.O. Box 905, Adairsville, GA 30103

Cell: (678) 986-7643 Fax: (770) 773-1548

0030 0407 0511 0535 0674 0793 0903 0931 0941 0942 0970 0998  
1031 1033 1035 1138 1221 1245 1261 1263 1312 1502 1504 1598  
1790 1814 1900 1910 1971

White, S.M. (1814) Assistant Field Supervisor

484 Old Landfill Rd., Iva, SC 29655

Home: (864) 446-8693

Rayner, A.G. (1374) P.O. Box 146, Volant, PA 16156

Home: (724) 946-8842 Fax: (724) 946-8842

0060 0061 0172 0211 0292 0300 0309 0318 0340 0386 0419 0498  
0602 0632 0759 0800 0816 0830 0838 0997 1006 1007 1373 1374  
1375 1378 1390 1413 1445 1447 1491 1558 1589 1594 1722 1978

Simpson, S.M., (0489) P.O. Box 312619, New Braunfels, TX 78131-3100

Cell: (210) 861-2593

0009 0018 0243 0331 0489 0508 0513 0564 0569 0756 0818 0821  
0823 0857 0878 0894 0923 0937 0940 0949 0953 0965 1016 1042  
1092 1168 1188 1205 1289 1313 1571 1593 1670 1687 1697 1918  
1974

Strzelczyk, R. (0489) Assistant Field Supervisor

18556 Royalton Rd., #204, Strongsville, OH 44136

Cell: (216) 308-2269

Sparks, R.A. (1975) 524 Northeast Oaks Ridge Dr., Lees Summit, MO 64064

Cell: (816) 797-6308 Fax: (861) 350-7589

0005 0094 0185 0195 0196 0198 0199 0219 0226 0228 0234 0258  
0259 0316 0349 0412 0445 0453 0464 0477 0495 0506 0527 0533  
0643 0707 0740 0763 0774 0794 0867 0933 1126 1216 1227 1403  
1409 1423 1503 1532 1780 1975

Sullivan, J.P., FIC (1315) P.O. Box 881, Burlington, KY 41005

Home: (859) 689-2718 Fax: (859) 689-5351

0001 0002 0027 0138 0145 0225 0284 0333 0376 0377 0378 0383  
0421 0440 0586 0596 0601 0792 0881 0982 1074 1190 1315 1316  
1328 1365 1376 1379 1393 1397 1418 1517 1529 1549 1566 1590  
1628 1638 1816 1908 1917 1928 1948 1962 1963

Tokach, R.M. (1344) 4904 Tokach Dr. South, Mandan, ND 58554-8704

Home: (701) 663-5014 Fax: (701) 663-5014

0017 0064 0171 0233 0281 0306 0311 0312 0322 0329 0418 0493  
0525 0577 0581 0582 0583 0590 0597 0650 0832 0886 0887 0911  
0980 1000 1059 1067 1137 1175 1177 1258 1292 1293 1344 1382  
1421 1433 1614 1976

# UTUIA OFFERS TOLL-FREE TELEPHONE ASSISTANCE

UTUIA offers toll-free telephone assistance for UTUIA members and policyholders. This toll-free number is for insurance inquiries only.

The number is **1-800-55-UTUIA** (1-800-558-8842).

By referencing the guide below, UTUIA policyholders can request direct transfer to the proper department for immediate assistance to insurance-related questions.



## **Policyholder Service Department**

Policyholder Service Department personnel provide answers to questions about existing insurance policies, including UTUIA's interest-sensitive whole life policies. Services include cash value and loan quotes and information about dividend accumulations. Policyholder service personnel also provide information with respect to beneficiary designations and provide the appropriate forms for beneficiary and ownership changes. Information about dependent coverage, as well as general information with respect to the benefits provided by existing UTUIA policies, is also available from this department. Additionally, copies of lost or misplaced policies can be obtained from this department.

## **Actuarial Department**

Actuarial Department personnel handle IRA and annuity transactions. This department posts and acknowledges contributions, processes partial and full withdrawals, handles direct transfers, and provides information about settlement options available through UTUIA. Actuarial Department personnel also handle beneficiary changes for IRA/annuity contractholders.

## **Claim Department**

The Claim Department provides information with respect to life and health claim payments. Claim Department personnel also provide premium waiver information and handle correspondence associated with claims. Policyholders can also obtain answers to questions about benefits payable under accident and health policies issued by UTUIA and its predecessor organizations.

## **Direct Billing Department**

Direct Billing Department personnel answer questions with respect to the amount and timing of premium payments due on existing insurance policies for which premiums are billed direct to the policyholder from the Home Office.

## **Sales Department**

Names and telephone numbers of UTUIA field supervisors, and answers to questions about the insurance products available through UTUIA, including premium quotes for new insurance, can be obtained from this department. Callers can also obtain information with respect to the status of new insurance applications. Application forms and assistance are also available through the Sales Department for local insurance representatives.

## **Underwriting Department**

The Underwriting Department provides the status of new insurance applications and handles inquiries concerning medical eligibility for UTUIA products.

## **Insurance Administrator**

Comments and concerns regarding the operation of each department of UTUIA and its employees should be directed to the Insurance Administrator.

## **Services Not Provided**

All phone calls concerning the UTU Discipline Income Protection Program, Accounting, or other union-related calls should be routed through the UTU operator by calling 1-216-228-9400.